

State	State Consumer Complaint Contact Information	
Alabama	<b>Department of Postsecondary Education</b> Alabama Department of Postsecondary Education PO Box 302130 Montgomery, AL 36130-2130 <a href="https://www.accs.cc/index.cfm/school-licensure/complaints/">https://www.accs.cc/index.cfm/school-licensure/complaints/</a>	
Alaska	<b>Alaska Commission on Postsecondary Education</b> PO Box 110505 Juneau, AK 99811-0505 <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a> <a href="http://acpe.alaska.gov/About_Us/Consumer_Protection">http://acpe.alaska.gov/About_Us/Consumer_Protection</a>	
Arizona	<b>Arizona State Board for Private Postsecondary Education</b> 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>	
Arkansas	<b>Arkansas Higher Education Coordinating Board</b> Arkansas Department of Higher Education 114 East Capitol Ave., Little Rock, AR 72201 <a href="mailto:ADHE_Info@adhe.edu">ADHE_Info@adhe.edu</a> <a href="http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/">http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/</a>	<b>Arkansas State Board of Private Career Education</b> 501 Woodlane, Suite 312S, Little Rock, AR 72201 <a href="mailto:sbpce@arkansas.gov">sbpce@arkansas.gov</a> <a href="http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx">http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx</a>
California	<b>California Bureau of Private Postsecondary Education</b> California Bureau for Private Postsecondary Education, PO Box 980818, W. Sacramento, CA 95798-0818 <a href="mailto:bppe@dca.ca.gov">bppe@dca.ca.gov</a> <a href="http://www.bppe.ca.gov/forms_pubs/complaint.pdf">http://www.bppe.ca.gov/forms_pubs/complaint.pdf</a>	
Colorado	<b>Colorado Department of Higher Education Commission on Higher Education</b> 1560 Broadway, Suite 1600 Denver, Colorado 80202 <a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a>	

Connecticut	<p><b>Connecticut Office of Higher Education</b>          61 Woodland Street, Hartford, CT 06105-2326  <a href="mailto:info@ctdhe.org">info@ctdhe.org</a></p>
Delaware	<p><b>Delaware Higher Education Office</b>          The Townsend Building          401 Federal Street, Suite 2          Dover, DE 19901-3639  <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a></p>
District of Columbia	<p><b>District of Columbia Office of the State Superintendent of Education          Education Licensure Commission</b>          810 First Street, NE, 2nd Floor, Washington, DC 20002  <a href="http://osse.dc.gov/service/education-licensure-commission-elc">http://osse.dc.gov/service/education-licensure-commission-elc</a></p>
Florida	<p><b>Florida Commission for Independent Education</b>          325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400  <a href="http://www.fldoe.org/policy/cie/file-a-complaint.stml">http://www.fldoe.org/policy/cie/file-a-complaint.stml</a></p>
Georgia	<p><b>Georgia Nonpublic Postsecondary Education Commission</b>          2082 E. Exchange Pl. #220, Tucker, GA 30084-5334  <a href="http://gnpec.org/consumer-resources/">http://gnpec.org/consumer-resources/</a></p>
Hawaii	<p><b>Hawaii Postsecondary Education Authorization Program (HPEAP)</b>          PO Box 541, Honolulu, Hawaii 96809  <a href="mailto:hpeap@dcca.hawaii.gov">hpeap@dcca.hawaii.gov</a>  <a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a></p>
Idaho	<p><b>Idaho State Board of Education</b>          Attn: State Coordinator for Private Colleges and Proprietary Schools          650 West State Street, PO Box 83720, Boise, ID 83720-0037</p>
Illinois	<p><b>Board of Higher Education</b>          Complaints may be reported to The Illinois Board of Higher Education (IBHE) through the online complaint system <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a>          or by mail at 1 North Old State Capitol Plaza, Suite 333, Springfield, Illinois 62701-1377</p>

<p><b>Indiana</b></p>	<p><b>Indiana Board for Proprietary Education</b>          Attn: Director of Regulatory Compliance          302 W Washington Street, Room E201          Indianapolis, IN 46204  <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a></p>	
<p><b>Iowa</b></p>	<p><b>Iowa Student Aid Commission</b>          430 E. Grand Ave., 3<sup>rd</sup> Floor, Des Moines, IA 50309  <a href="mailto:info@iowacollegeaid.gov">info@iowacollegeaid.gov</a>  <a href="https://www.iowacollegeaid.gov/content/constituent-request-review">https://www.iowacollegeaid.gov/content/constituent-request-review</a></p>	
<p><b>Kansas</b></p>	<p><b>Kansas Board of Regents</b>          1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368  <a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>	
<p><b>Kentucky</b></p>	<p><b>Kentucky Council on Postsecondary Education</b>          1024 Capital Center Dr. #320, Frankfort, KY 40601-7512</p>	<p><b>Kentucky Commission on Proprietary Education</b>          Capital Plaza Tower, Room 302,          500 Mero Street, Frankfort, KY          40601-3319  <a href="http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf">http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf</a></p>
<p><b>Louisiana</b></p>	<p><b>Louisiana Board of Regents,</b>          Attn: Assistant Program Manager, PO Box 3677, Baton Rouge, LA 70821-3677  <a href="http://www.regents.la.gov/subhome/students">http://www.regents.la.gov/subhome/students</a></p>	
<p><b>Maine</b></p>	<p><b>Maine Department of Education</b>          Director of Policy and Programs          23 State House Station          Augusta, ME 04333-0023</p>	

<b>Maryland</b>	<p><b>Maryland Higher Education Commission</b>          6 North Liberty Street, 10th Floor, Baltimore, MD 21201  <a href="http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf">http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf</a></p>	<p><b>Office of the Attorney General, Consumer Protection Division</b>          200 St. Paul Place, Baltimore, MD 21202          Consumer Protection Hotline: (410) 528-8662  <a href="mailto:consumer@oag.state.md.us">consumer@oag.state.md.us</a>  <a href="http://www.oag.state.md.us/Consumer/complaint.htm">http://www.oag.state.md.us/Consumer/complaint.htm</a></p>
<b>Massachusetts</b>	<p><b>Massachusetts Board of Higher Education</b>          One Ashburton Place          Room 1401          Boston, MA 02108  <a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a></p>	
<b>Michigan</b>	<p><b>Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division</b>          Proprietary School Unit Staff          201 N. Washington Sq., Lansing, MI 48913  <a href="http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html">http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html</a></p>	
<b>Minnesota</b>	<p><b>Minnesota Office of Higher Education</b>          1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227  <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p>	
<b>Mississippi</b>	<p><b>Mississippi Commission on College Accreditation</b>          3825 Ridgewood Road, Jackson, MS 39211-6453  <a href="http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</a></p>	
<b>Missouri</b>	<p><b>Missouri Department of Higher Education</b>          205 Jefferson Street, PO Box 1469, Jefferson City, MO 65102-1469, <a href="mailto:info@dhe.mo.gov">info@dhe.mo.gov</a>          Policy: <a href="http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a></p>	
<b>Montana</b>	<p><b>Montana Board of Regents</b>          Office of Commissioner of Higher Education          Montana University System          2500 Broadway Street          PO Box 203201          Helena, MT 59620-3201</p>	

Nebraska	<p><b>Nebraska Coordinating Commission for Postsecondary Education</b>  PO Box 95005, Lincoln, NE 68509-5005</p>
Nevada	<p><b>Nevada Commission on Postsecondary Education</b>  8778 S Maryland Parkway, Suite 115, Las Vegas, NV 89123  <a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a></p>
New Hampshire	<p><b>New Hampshire Higher Education Commission</b>  Program Specialist, New Hampshire Department of Education  101 Pleasant Street  Concord, NH 03301  603-271-0257  <a href="mailto:Patricia.Edes@doe.nh.gov">Patricia.Edes@doe.nh.gov</a></p>
New Jersey	<p><b>Secretary of Higher Education</b>  New Jersey Higher Education  PO Box 542, Trenton, NJ 08625  <a href="mailto:nj_che@che.state.nj.us">nj_che@che.state.nj.us</a></p>
New Mexico	<p><b>New Mexico Higher Education Department</b>  2048 Galisteo, Santa Fe, NM 87505  <a href="http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc">http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc</a></p>
New York	<p><b>Office of College and University Evaluation</b>  New York Office of College and University Evaluation  New York State Education Department  5 North Mezzanine, Albany, NY 12234  <a href="mailto:ocueinfo@mail.nysed.gov">ocueinfo@mail.nysed.gov</a>  <a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a></p>

<p><b>North Carolina</b></p>	<p><b>Board of Governors for the University of North Carolina</b>          Postsecondary Education Complaints          c/o Assistant Director of Licensure and Workforce          University of North Carolina General Administration          910 Raleigh Road          Chapel Hill, NC 27515  <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a>  <a href="http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx">http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</a></p>	<p><b>Community College System State Board of Proprietary Schools</b>          200 West Jones St.          Raleigh, NC 27603</p>
<p><b>North Dakota</b></p>	<p><b>North Dakota Consumer Protection Division</b>          Office of Attorney General          Director, Consumer Protection Division          Gateway Professional Center, 1050 E Interstate Ave. Suite 200, Bismarck, ND 58503-5574  <a href="http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf">http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</a></p>	
<p><b>Ohio</b></p>	<p><b>Ohio Board of Regents</b>          25 South Front Street          Columbus, OH 43215-4183</p>	<p><b>Ohio State Board of Career Colleges and Schools</b>          30 East Broad Street, Suite 2481          Columbus, OH 43215  <a href="http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a></p>
<p><b>Oklahoma</b></p>	<p><b>Oklahoma State Regents for Higher Education</b>          655 Research Parkway, Suite 200          Oklahoma City, OK 73104  <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a></p>	<p><b>Oklahoma State Board of Private Vocational Schools</b>          3700 Classen Boulevard, Suite 250          Oklahoma City, OK 73118-2864</p>
<p><b>Oregon</b></p>	<p><b>Oregon Higher Education Coordinating Commission, ODA</b>          775 Court St. NE          Salem, OR 97301</p>	
<p><b>Pennsylvania</b></p>	<p><b>Pennsylvania Department of Education</b>          333 Market Street, Harrisburg, PA 17126-0333  <a href="http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474">http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474</a></p>	

<p><b>Rhode Island</b></p>	<p><b>Rhode Island Board of Governors for Higher Education</b> Shepard Building, 80 Washington Street, Providence, RI 02903</p>	
<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b> 1122 Lady St., Suite 300 Columbia, SC 29201 <a href="http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a></p>	
<p><b>South Dakota</b></p>	<p><b>South Dakota Secretary of State</b> State Capitol 500 East Capitol Avenue Pierre, SD 57501-5070 <a href="mailto:sdsos@state.sd.us">sdsos@state.sd.us</a></p>	
<p><b>Tennessee</b></p>	<p><b>Tennessee Higher Education Commission</b> 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 <a href="http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf">http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf</a></p>	
<p><b>Texas</b></p>	<p><b>Higher Education Coordinating Board</b> Texas Higher Education Coordinating Board 1200 E. Anderson Lane, Austin, TX 78752 <a href="http://www.thecb.state.tx.us/files/dmfile/CRSSStudentComplaintandReleaseForms2014.pdf">http://www.thecb.state.tx.us/files/dmfile/CRSSStudentComplaintandReleaseForms2014.pdf</a></p>	<p><b>Texas Workforce Commission</b> Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, TX 78778-0001 <a href="http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf">http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</a>  Additional complaint information is available at <a href="http://www.twc.state.tx.us/svcs/propschools/problem-school.html">http://www.twc.state.tx.us/svcs/propschools/problem-school.html</a></p>
<p><b>Utah</b></p>	<p><b>Utah Division of Consumer Protection</b> 160 East 300 South Salt Lake City, Utah 84111 <a href="mailto:consumerprotection@utah.gov">consumerprotection@utah.gov</a> <a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a></p>	

<b>Vermont</b>	<b>Vermont Agency of Education</b> 120 State Street, Montpelier, VT 05620-2501	
<b>Virginia</b>	<b>State Council of Higher Education for Virginia</b> 101 N. 14th St., James Monroe Building, Richmond, VA 23219 <a href="mailto:communications@schev.edu">communications@schev.edu</a> <a href="http://www.schev.edu/students/studentcomplaint.asp">http://www.schev.edu/students/studentcomplaint.asp</a>	
<b>Washington</b>	<b>Washington Student Achievement Council</b> 917 Lakeridge Way, PO Box 43430 Olympia, WA 98504-3430 <a href="mailto:dainfo@wsac.wa.gov">dainfo@wsac.wa.gov</a> <a href="http://wsac.wa.gov/protecting-education-consumers">http://wsac.wa.gov/protecting-education-consumers</a>	<b>Washington Workforce Training and Education Coordinating Board</b> 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105  <a href="mailto:workforce@wtb.wa.gov">workforce@wtb.wa.gov</a> <a href="http://www.wtb.wa.gov/PCS_Co_mplaints.asp">http://www.wtb.wa.gov/PCS_Co_mplaints.asp</a> (instructions)
<b>West Virginia</b>	<b>West Virginia Higher Education Policy Commission</b> 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800	<b>Community and Technical College System of West Virginia</b> 1018 Kanawha Blvd. E., Ste. 700 Charleston, WV 25301
<b>Wisconsin</b>	<b>Wisconsin Educational Approval Board</b> 201 W. Washington Avenue, 3rd Floor, PO Box 8696, Madison, WI 53708 <a href="mailto:eabmail@eab.wisconsin.gov">eabmail@eab.wisconsin.gov</a> <a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>	
<b>Wyoming</b>	<b>Wyoming Department of Education</b> 2300 Capitol Avenue, Hathaway Building, 2 <sup>nd</sup> Floor Cheyenne, WY 82002-0050	



**British Columbia**

**Private Career Training Institutions Agency**

<http://www.pctia.bc.ca/students/file-a-complaint>

Form: [http://www.pctia.bc.ca/resources/STU\\_100\\_010%20Student%20Complaint%20Against%20an%20Institution.docx](http://www.pctia.bc.ca/resources/STU_100_010%20Student%20Complaint%20Against%20an%20Institution.docx)